

Management establishes the corporate strategies aware that "quality" should be across the board and form a basis for all aspects of defining the strategies themselves. This belief is defined and documented in the Quality Policy.

Pietro Fiorentini S.p.A. universally adopts the Quality Policy with regard to all interested parties: Customers, Shareholders, Collaborators, Suppliers, Public Administration and in any case all the structures operating in the territory, etc.

This policy is based on the concepts expressed in our Vision, Mission and Business Compass and can be summarised as follows:

- Listening to and interpreting customers' needs and requirements in an international context, proposing innovative and cutting-edge solutions, in compliance with the regulations in force (for example European Directives – CE marking, specifications for stamped products);
- Listening to and interpreting employees' expectations of growth, proposing training and professional growth paths;
- Improve the efficiency of internal processes, implementing "Lean Management" techniques and continuous improvement;
- Propose policies of "partnership" with suppliers for common growth and development of new solutions;
- Ensure harmonious and balanced financial development of the Company.

To fulfil this commitment, a Quality Management System has been implemented that complies with the UNI EN ISO 9001:2015 standard and, limited to the Gas Chromatographic Analysis Laboratory, the management system complies furthermore to the standard UNI EN ISO / IEC 17025: 2018.



**Mario Nardi**  
Managing Director